



September 4, 2014
Via Overnight Delivery

RECEIVED

SEP 05 2014

**PUBLIC SERVICE
COMMISSION**

Mr. Brent Kirtley, Tariff Branch Manager
Kentucky Public Service Commission
211 Sower Boulevard
Frankfort, KY 40602-0615

RE: Notice of the Transfer of Customers by Teleconnect Long Distance Services and Systems Co. d/b/a Telecom*USA and MCI Communications Services, Inc. d/b/a Verizon Business Services

Dear Mr. Kirtley:

Enclosed for filing please find the original and three (3) copies of the above referenced filing submitted as a courtesy on behalf of Teleconnect Long Distance Services and Systems Co. d/b/a Telecom*USA and MCI Communications Services, Inc. d/b/a Verizon Business Services.

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose.

Any questions you may have regarding this filing should be directed to my attention at 407-740-3004 or via email to rnorton@tminc.com. Thank you for your assistance in this matter.

Sincerely,

Robin Norton
Consultant to Verizon Business

cc: Gail Garey (via email) - Verizon Business
file: Verizon Business - Kentucky
tms: KYx1401

Enclosures
RN/lm

**BEFORE THE
KENTUCKY PUBLIC SERVICE COMMISSION**

NOTICE OF THE TRANSFER OF CUSTOMERS

of

**TELECONNECT LONG DISTANCE SERVICES AND SYSTEMS CO.
D/B/A TELECOM*USA**

to

MCI COMMUNICATIONS SERVICES, INC. D/B/A VERIZON BUSINESS SERVICES

Teleconnect Long Distance Services and Systems Co. d/b/a Telecom*USA (“Teleconnect”) and MCI Communications Services, Inc. d/b/a Verizon Business Services (“MCI”) hereby notify the Commission of the planned transfer of customers from Teleconnect to its affiliate, MCI. Following the transfer, Teleconnect will no longer operate. A request to cancel its authority will be filed at that time.

This transaction is part of a multi-state effort to consolidate certain Verizon subsidiaries and is therefore an internal corporate reorganization as described below. The Applicants are coordinating proceedings in multiple states with an expected implementation date on or after September 15, 2014.

I. THE PARTIES

Teleconnect was incorporated under the laws of the State of Iowa on November 20, 1986. Its principal office is located in Basking Ridge, New Jersey. The company registered to provide intrastate toll resale services on October 13, 2005. Teleconnect is ultimately owned and controlled by Verizon Communications Inc., a publicly traded corporation with subsidiaries in the United States and other countries providing telecommunications and other services. Teleconnect provides resold long distance service including toll-free and calling card services in Kentucky. The company also provides 10 10 dial around and operator services for casual calling customers.

MCI was incorporated under the laws of the State of Delaware on January 3, 1992. Its principal offices are also located in Basking Ridge, New Jersey. The company that is now MCI Communications Services, Inc. d/b/a Verizon Business Services was originally authorized to provide telecommunications services by order issued on November 21, 1984 in Case No. 8946. MCI currently offers interexchange services in Kentucky. MCI is also ultimately owned and controlled by Verizon Communications Inc.

II. THE TRANSACTION

Teleconnect's customers will be transferred to MCI beginning on or after September 15, 2014. Following the transaction, these customers will be served by MCI. MCI's tariffs will be revised to incorporate Teleconnect's services as applicable. Teleconnect will cease to operate and a request to cancel its authority will be filed with the Commission at that time.

III. CUSTOMER IMPACT

The transition to MCI will be virtually transparent to most customers. Teleconnect's customers will not incur any charges as a result of the change in service provider from Teleconnect to MCI, because if the customer's local exchange carrier assesses a Preferred Interexchange Carrier (PIC) change charge, MCI will issue a credit no less than the amount of such charge on or before the next billing cycle. For the most part, there will be no changes to rates, terms or conditions of service. In a certain few situations, it will not be possible to move the customer's Teleconnect rate plan to the MCI billing system. In those cases, customers will be offered a similar rate plan. Finally, following the transfer, Teleconnect customers who are solely calling card customers (i.e., with no other Teleconnect service) will no longer be able to use those cards.

Written notice of the proposed transfer was provided to all Teleconnect customers on or about August 1, 2014. The customer notifications advised customers of the following:

- (1) the pending change of their interexchange service carrier selection to MCI;
 - (2) there will be no impact on their service (except as otherwise specified in the notice);
 - (3a) for most customers, there will be no change to rates, terms or conditions of service;
 - (3b) for the few whose service cannot be moved over to the MCI billing platform, a description and detail of their proposed new service and rates;
 - (4) there will be no charges associated with the change to MCI as their interexchange carrier;
- and
- (5) they have the option to select a different service provider if they prefer, with no penalty from Teleconnect.

The notifications also included the toll free numbers that customers may call for more information before and after the transaction. Copies of the customer notifications are attached as Exhibit A.

IV. CONTACT INFORMATION

Correspondence with regard to this filing should be sent to:

Robin Norton
Consultant to MCI and Teleconnect
Technologies Management, Inc.
2600 Maitland Center Parkway, Suite 300
Maitland, FL 32751
Telephone: 407-740-3004
Facsimile: 407-740-0613
Email: Rnorton@tminc.com

with a copy sent to:

Gail Garey
Senior Consultant
MCI Communications Services, Inc. d/b/a
Verizon Business Services
6415-6455 Business Center Drive
Highlands Ranch, CO 80130
Telephone: 303-305-1563
Email: Gail.garey@verizon.com

Teleconnect Long Distance Services and Systems Co. d/b/a Telecom*USA
and
MCI Communications Services, Inc. d/b/a Verizon Business Services

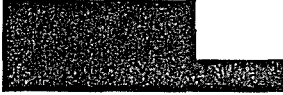
Exhibit A
Customer Notifications

Telecom*USA
P.O. Box 31301
Salt Lake City, UT 84130-1301

MCI
P.O. Box 31303
Salt Lake City, UT 84130-1303



0001 0000 00001 01 MB 0.435



August 1, 2014

RE: 

IMPORTANT NOTICE REGARDING A CHANGE IN YOUR LONG DISTANCE SERVICE

Dear ,

This letter is to inform you of the forthcoming transfer of your long distance service from Teleconnect Long Distance Services & Systems Company doing business as Telecom*USA to MCI Communications Services, Inc. doing business as Verizon Business Services (MCI) on or after **September 1, 2014 (Transfer Date ¹)**. Following the transfer, MCI will assume responsibility for all services previously provided to you by Telecom*USA.

Please rest assured there will be no interruption to your services. You will retain your current service with no changes to rates, features, or terms and conditions. You will not incur charges for the transfer of your service(s) to MCI. **No action is required from you to continue your service(s) with MCI.**

You have the right to select a different carrier for your long distance service(s). If you do not wish to receive service from MCI, you should select an alternate carrier directly (or through your local carrier) and make arrangements to transfer your service to the alternate carrier before **September 1, 2014**. If you choose to switch to an alternate carrier, you may incur a fee from that alternate carrier for the transfer of your services. There is no penalty from Telecom*USA for selecting a different carrier prior to the Transfer Date.

If you have a long distance preferred carrier freeze, Telecom*USA will contact your local service provider to transition your service to MCI. If you want to change to another carrier, you must first contact your local service provider to lift the preferred carrier freeze. Once your service has been transferred to MCI or another carrier, you can contact your local service provider to re-establish the freeze.

Please note that if you are a customer of Telecom*USA on the Transfer Date, your account will automatically be transferred to MCI.

After your service has been transitioned to MCI, you will be notified of any future changes to these rates, terms and conditions on your monthly invoice, by a post card or letter, by our calling and speaking to you, leaving a message with you, by e-mail, with your consent, or publication on the Company's website.

If you have any questions about this transition or about your service or billing, you may seek assistance as follows:

¹ Transfer Date is subject to regulatory approval in certain states.

(Continued on other side)

For inquiries or complaints prior to the Transfer Date, you may contact a Telecom*USA customer service representative at 1-800-777-2321.

For inquiries or complaints after the Transfer Date, you may contact an MCI customer service representative at 1-800-444-3333.

About MCI

MCI is affiliated with Telecom*USA. Both companies are ultimately owned and controlled by Verizon Communications Inc., a publicly traded company.

We thank you for your business and look forward to providing you with quality service.

Sincerely,

Telecom*USA
MCI

Telecom*USA
P.O. Box 31301
Salt Lake City, UT 84130-1301

MCI
P.O. Box 31303
Salt Lake City, UT 84130-1303



0001 0001 00001 01 SP 0.480
[Redacted]



August 1, 2014

RE: [Redacted]

**IMPORTANT NOTICE REGARDING A CHANGE
IN YOUR LONG DISTANCE SERVICE**

Dear [Redacted],

This letter is to inform you of the forthcoming transfer of your long distance service from Teleconnect Long Distance Services & Systems Company doing business as Telecom*USA to MCI Communications Services, Inc. doing business as Verizon Business Services (MCI) on or after **September 1, 2014 (Transfer Date 1)**. Following the transfer, MCI will assume responsibility for all services previously provided to you by Telecom*USA.

Please rest assured there will no interruption to your services. Your long distance service will not be disrupted in any way by this change. However, your billing will move to a newer, easier-to-read format, and your pricing and services will change as outlined below. **No action is required from you to continue your service(s) with MCI.**

You will have a new account with MCI and your new monthly bill will come from MCI. Your pricing will change to the MCI Nationwide rate plan which is \$7.95 per month and offers \$0.06 cents per minute for state-to-state long distance, instate rates vary by state.

The minimum usage fee is \$9.99 per month. So in any given month, if your usage charges are less than \$9.99, you will be billed the difference between the usage charges and the minimum fee so that your monthly charges equal a minimum of \$9.99. The \$7.95 MCI Nationwide monthly service fee does contribute to the \$9.99 minimum. Details of your new rate plan are available at: http://consumer.mci.com/mci_service_agreement/res_domestic_services_current_plans.jsp. You will not incur any charges for the automatic transfer to MCI, but, additional taxes and surcharges may apply, including a Paper Billing Fee of \$1.99 per account.

Please make all future payments to your new account using the remit-to address shown on your new MCI invoice. You will receive a final bill from Telecom*USA and will be responsible for any outstanding charges.

¹ Transfer Date is subject to regulatory approval in certain states.

(Continued on other side)

You have the right to select a different carrier for your long distance service(s). If you do not wish to receive service from MCI, you should select an alternate carrier directly (or through your local carrier) and make arrangements to transfer your service to the alternate carrier before **September 1, 2014**. If you choose to switch to an alternate carrier, you may incur a fee from that alternate carrier for the transfer of your services. There is no penalty from Telecom*USA for selecting a different carrier prior to the Transfer Date.

If you have a long distance preferred carrier freeze, Telecom*USA will contact your local service provider to transition your service to MCI. If you want to change to another carrier, you must first contact your local service provider to lift the preferred carrier freeze. Once your service has been transferred to MCI or another carrier, you can contact your local service provider to re-establish the freeze.

Please note that if you are a customer of Telecom*USA on the Transfer Date, your account will automatically be transferred to MCI.

After your service has been transitioned to MCI, you will be notified in advance of any future changes to these rates, terms and conditions on your monthly invoice, by a post card or letter, by our calling and speaking to you, by leaving a message with you, by e-mail, with your consent, or by publication on the Company's website.

If you have any questions about this transition or about your service or billing, you may seek assistance as follows:

For inquiries or complaints prior to the Transfer Date, you may contact a Telecom*USA customer service representative at 1-800-777-2321.

For inquiries or complaints after the Transfer Date, you may contact an MCI customer service representative at 1-800-444-3333.

About MCI

MCI is affiliated with Telecom*USA. Both companies are ultimately owned and controlled by Verizon Communications Inc., a publicly traded company.

We thank you for your business and look forward to providing you with quality service.

Sincerely,

Telecom*USA
MCI

Telecom*USA
P.O. Box 31301
Salt Lake City, UT 84130-1301

MCI
P.O. Box 31303
Salt Lake City, UT 84130-1303

August 1, 2014

[REDACTED]
[REDACTED]
[REDACTED]

RE: Acct# [REDACTED]

**IMPORTANT NOTICE REGARDING A CHANGE
IN YOUR INTRALATA SERVICE**

Dear [REDACTED]:

This letter is to inform you of the forthcoming transfer of your intraLATA service from Teleconnect Long Distance Services & Systems Company doing business as Telecom*USA to MCI Communications Services, Inc. doing business as Verizon Business Services (MCI) on or after **September 1, 2014 (Transfer Date¹)**. Following the transfer, MCI will assume responsibility for all services previously provided to you by Telecom*USA.

Please rest assured there will be no interruption to your services. Your long distance service will not be disrupted in any way by this change. However, your billing will move to a newer, easier-to-read format, and your pricing and services will change as outlined below. **No action is required from you to continue your service with MCI.**

You will have a new account with MCI and your new monthly bill will come from MCI. Your pricing will change to the MCI Nationwide rate plan which is \$2.95 per month and offers intraLATA rates based on location of residence: \$0.06 cents per minute for intraLATA calls in CA and MA, \$0.08 per minute in FL, KY, and PA, \$0.10 per minute in NC and TX, \$0.11 in IA, MN and VA, and \$0.13 in NV.

You will not incur any charges for the automatic transfer to MCI, but, additional taxes and surcharges may apply, including a Paper Billing Fee of \$1.99 per account.

Please make all future payments to your new account using the remit-to address shown on your new MCI invoice. You will receive a final bill from Telecom*USA and will be responsible for any outstanding charges.

You have the right to select a different carrier for your intraLATA service(s). If you do not wish to receive service from MCI, you should select an alternate carrier directly (or through your local carrier) and make arrangements to transfer your service to the alternate carrier before **September 1, 2014**. If you choose to switch to an alternate carrier, you may incur a fee from that alternate carrier for the transfer of your services. There is no penalty from Telecom*USA for selecting a different carrier prior to the Transfer Date.

If you have an intraLATA preferred carrier freeze, Telecom*USA will contact your local service provider to transition your service to MCI. If you want to change to another carrier, you must first

¹ Transfer Date is subject to regulatory approval in certain states.

contact your local service provider to lift the preferred carrier freeze. Once your service has been transferred to MCI or another carrier, you can contact your local service provider to re-establish the freeze.

Please note that if you are a customer of Telecom*USA on the Transfer Date, your account will automatically be transferred to MCI.

After your service has been transitioned to MCI, you will be notified in advance of any future changes to these rates, terms and conditions on your monthly invoice, by a post card or letter, by our calling and speaking to you, by leaving a message with you, by e-mail, with your consent, or by publication on the Company's website.

If you have any questions about this transition or about your service or billing, you may seek assistance as follows:

For inquiries or complaints prior to the Transfer Date, you may contact a Telecom*USA customer service representative at 1-800-777-2321.

For inquiries or complaints after the Transfer Date, you may contact an MCI customer service representative at 1-800-444-3333.

About MCI

MCI is affiliated with Telecom*USA. Both companies are ultimately owned and controlled by Verizon Communications Inc., a publicly traded company.

We thank you for your business and hope to continue providing you with quality service.

Sincerely,

Telecom*USA
MCI